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Some East Zone Radio Listening Habits - as Revealed by Visitors to the Berlin Trade Fair

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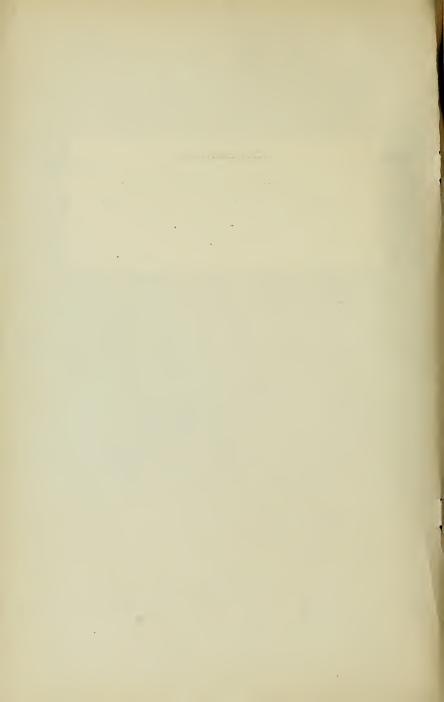


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INTRODUCTION

Purpose

This survey represents another in a series of attempts to obtain information from residents of East Germany on their radio listening habits on the occasion of their coming to West Berlin in relatively large numbers - prior to returning to the East Zone. The magnet which drew several hundred thousand East Germans to West Berlin during the last week in September, 1955, was the Berlin Industrial Fair.

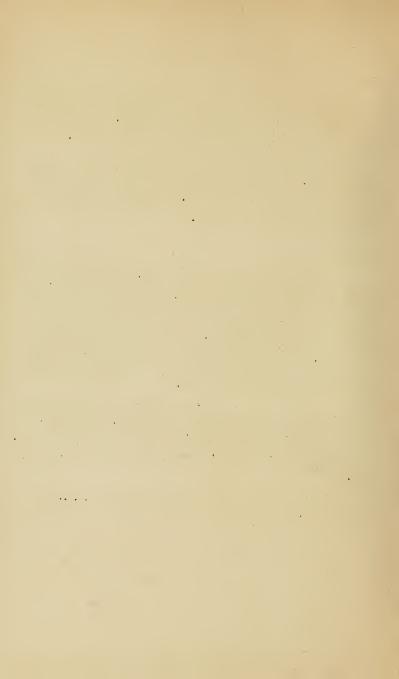
Utilizing this opportunity the Research Staff planned a necessarily brief questionnaire to be asked of East Zoners who came to the Industrial Fair. The primary concern was to obtain as much information as possible on the reception conditions in East Gormany for the programs of RIAS, the VOA, and the BBC. Preoccupation with this factor necessarily precluded investigation of other possible subjects such as program reactions and evaluations.

The Sample

As readers of this report realize, a true area probability sample of East Zone Germans cannot be drawn; and even, in the absence of sufficient reliable statistics concerning the population itself, a quota sample faces obvious shortcomings. The primary control exercized was to insure that the percentages of people from the various Laender of the East Zone were the same in the sample as is true in the East Zone (a most important consideration in view of the main interest in reception conditions). In view of these limitations and of the bias that must be inherent in the exclusive reliance on those East Germans, who under the conditions of Communist rule, would go to West Germany - and allow themselves to be interviewed - no claim can be made that these findings are a true, and unbiased picture of radio listening habits in East Germany,

They most certainly are, on the other hand, of more worth than the reactions and comments of scattered individuals who may volunteer disjointed scraps of information from East Germany. Furthermore, in view of the "post-Geneva" atmosphere, the sample obtained may not in fact be as biased as previous "visitors" from the East Zone have been. In the last analysis, therefore, a considerable new addition has been made to previous information concerning current radio listening patterns.

As usual, interviewing was conducted under German auspices by DIVO - Gesellschaft fuer Markt- und Meinungsforschung m.b.H., Frankfurt/Main, a German survey organization working under contract with the Research Staff.



SUMMARY

According to the Dast Zone visitors, NWDR is the favorite radio station in Bastern Germany. RIAS, which is second, is usually heard over medium wave - and in the evening hours - despite the fact that RIAS! reception is the worst at that time, and over those frequencies.

Any comparison of RIAS, VOA, and BBC inclines one to the view that although RIAS! reception is not as satisfactory as that for the other two, it has a more faithful audience, one that considers it highly effective in refuting Eastern propaganda. RIAS reception is found to be best in Brandenburg and almost uniformly poor in the other lagender.

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Part I - General Listening Patterns

ALL EAST ZONE VISITORS ARE RADIO LISTEMERS

While it might be expected that East Zoners who come to West Berlin to attend a Trade Fair would be more alert individuals on the average than are found in the population, it is still remarkable that without exception every individual said that he listened to the radio.

"Do you listen to the radio in the East Zone?"

Yes	100%
No	-
	100%

EAST ZONE STATIONS, NVDR, AND RIAS HEARD MOST OFTEN IN THE EAST ZONE

About two-thirds of the East Zoners listen to East German stations (65%), but almost as many listen to NVDR (62%), or to RIAS (50%). Since the category "east Zone Stations" actually comprises a number of stations, it means that NVDR and RIAS are in fact the two stations heard most often in the East Zone.

"Which radio station do you tune in most often?"

East Zone stations	65%
NWDR (Hamburg and Cologne)	62
RIAS I and II	58
(Berlin and Hof)	
"Sender Freies Berlin"	34
BBC	22
SuedWestFunk	18
Other West German stations	12
Other Western stations	10
Other Eastern stations	9
Voice of America	2
No opinion/No answer	
	292%

[@] Some respondents gave more than one answer.



NWDR, RIAS, AND SENDER FREIES BERLIN FAVORITE RADIO STATIONS

The preference for Western radio stations is seen in the answers to the question below. The favorite station of the East Zone visitors is NWDR (33%). RIAS is in second place (20%), followed closely by Sender Freies Berlin (19%). East Zone stations (as a group) are only mentioned by 8% of the visitors.

"Which of these stations do you like best?"

NWDR (Hamburg and Cologne) RIAS I and II	33% 20%
(Berlin and Hof)	2075
"Sender Freies Berlin"	3.0
	19
East Zone Stations	8
SuedWestFunk	5
Other West German stations	4
BBC	3 2
Other Western stations	2
Voice of America	*
Other Eastern stations	*
No opinion/No answer	6
- · ·	100%

WEST GERMAN STATIONS CONSIDERED BEST RADIO SOURCE IN CRISIS SITUATION

Among this sample of East Zoners the largest proportion, over a third (37%), would turn to the news reports of the West German radio stations if there were a world crisis of some serious nature. In second place would be the news reports of the Swiss Eroadcasting System (20%), while RIAS would be third (19%).

Western sources of information were preferred by 95% as against 4% who would turn to East German stations, and another 1% who would listen to Radio Moscow.

"Supposing some time in the future another very serious political crisis would occur - something which might lead to a new world war: Which source of information would you chiefly rely on in that case in order to keep up with developments? (CARD)"

I	would listen	to	the	news	of	37%
	West German s					
I	would listen					20
	the Swiss Bro		asti	ing Sy	stem	
	(Beromuenster	:)				
I	would listen	to	the	news	of	19
	RIAS					
I	would listen			news	of	12
	Radio London					
Ι	would listen	to	the	news	of	6
	the Voice of					
I	would listen				of	4
	East German s					
Ι	would listen	to	the	news	of	1
	Radio Moscov					
17.0	opinion					
						100%

[@] Among refugees sampled in May 1954, RIAS was in first place - the choice of 35%, while West German stations were second with 27%. (Report No. 203, "East Zone Refugees Report on their Radio Listening Habits")

^{*} Less than one half of one per cent.



Part II - Listeners to RIAS

(All information in this section has been derived from that 58% who mentioned that they listened to RIAS at all. This group has been taken as 100% and furnishes the basis for the data to be presented.)

Section 1 - Frequency and Heans of Listening

RIAS AUDIENCE A FAITHFUL, ONE

Over three-quarters of those who listen to RIAS do so at least several times a week. In fact almost six out of ten (59%) do so every day.

"approximately how often do you listen to RIAS?"

Daily Two to six times a week	59%) 78 %
Once a week, several times a month	8
Less than once a month	13
Don't know	100%

CVERWHELMING MAJORITY LISTENS TO RIAS IN THE EVENING - AND OVER MEDIUM WAVE

Three-quarters of the RIAS listeners (76%) report that they tune in during the evening hours; the morning is the next most popular period (38%); while a quarter (23%) listen at noontime. These figures add to more than 100% since it is of course possible to listen at more than one time during the day.

"At what time of the day do you usually listen to RIAS?"

In	the morning	38%
Αt	noontime	23
In	the evening	76 137%

In response to the question as to the wavelength which they use in listening to RIAS, some eight out of ten (79%) mentioned medium wave, while frequency modulation, long wave and short wave were only used by small groups (16%, 12%) and 1% respectively).

"And over which wave length do you tune in?"

fedium wave	79%
F. H.	16
Long wave	12
Short wave	1
	108%

[@] Some respondents gave more than one answer.



MEDIUM WAVE AND F. M. MAINLY USED AT HIGHT - LONG WAVE DURING THE DAY

When time of day and wavelength to which individuals usually listen to RIAS are considered together, it can be seen that those who listen over medium wave almost always listen at night (86%) while smaller groups listen over medium wave during the morning (28%) and at noontime (21%).

While two-thirds of the relatively small group who listen over F. M. also listen at night, a sizeable minority (47%) listens in the morning. Nost of the few long wave listeners do so in the morning (71%) or at noontime (29%).

"At what time of the day do you usually listen to RIAS? And over which wave length do you tune in?"

	F. M.	Medium Wave	Long Wave
In the morning	47%	28%	71%
At noontime	22	21	29
In the evening	67	86	-
	136‰	135%	100%



Section 2 - Reception

F. M. GIVES BEST RECEITION - MEDIUM WAVE LEAST SATISFACTORY

East Zone visitors were asked to consider the spoken programs of RIAS, such as the news and commentaries, and give their estimates of the quality of reception in terms of the degree of understandability of the program. They were not asked about the nature of any tuning difficulties since it was felt that they were not sufficiently expert to reliably distinguish between the various types of jamming, local electrical disturbances (such as factories, street cars, etc.), overlapping of stations, quality of the set, nature of antenna used, skill of the person in dialing, or any of the other factors that only a skilled radio engineer might be expected to differentiate between.

Those who listened to RIAS over F. M., medium wave, or long wave were asked, on a four-point scale, to give their judgment of the reception, Three-quarters of the F. M. listeners (75%) reported either no difficulties, or such minor disturbances that they could still hear almost everything, Slightly over half (55%) of the longwave listeners reported their listening to be that good, whereas about three out of ten (27%) listeners who use medium wave found reception that satisfactory.

"When you consider the spoken word programs of RIAS, such as news programs and commentaries, what difficulties do you experience in following these RIAS programs via (F. M.) (medium wave) (long wave)?

	F. M.	Long Mave	Medium .ave	9
No difficulties, clear reception	50%	14%	10%	
Minor disturbances, I can hear nearly every-	25	43	17	
thing Major disturbances, but I can follow the program	25	14	30	
fairly well Heavy disturbances, I can hear only little or	-	2 9	43	
hardly anything	100%	100%	100%	



EVENING RECEPTION ON ALL WAVELENGTHS POORER THAN DURING THE DAY

Quality of reception varies not only according to the wavelength used by radio listeners to RIAS, but also according to the time of day during which they listen. When these three factors are studied together, it becomes apparent that reception over all wavelengths deteriorates in the evening hours, and that the best reception is recorded during daylight hours.

The percentage of people reporting no difficulties or only minor disturbances varies for the three time periods, among F.M. listeners from 100% in the morning, 100% at noon, to 87% in the evening. Among medium wave listeners for these same periods, the percentages are 41%, 35%, and 27%.

Time of Listening and Wavelength Tuned in By Reception of RIAS (Asked of RIAS Listeners Only)

	F. M.		Medium Have			Long Wave			
	In the morn-ing		In the even-	In the morn-ing		In the even-	In the morn-ing		In the even- ing
	(10)	(8)	(24)	(51)	(40)	(158)	(18)	(8)	(2)
No difficulties, clear reception	70%	63%	62%	16%	8%	11%	11%	- %	- %
Minor distur- bances, I can hear nearly every- thing	30	37	25	25	27	16	45	62	
Major distur- bances, bu I can follow th program fairly well	1 t	-	13	30	35	30	45 2 2	13	50
Heavy distur- bances, I can hear on- ly little or hard- ly any- thing				29	30	13	22	25	50
	.00%	100%	100%	100%	100%	100%	100%	100%	100%



With the noteworthy exception of Brandenburg, where more than six out of ten report acceptable reception (without regard to wavelength), visitors from the other Laender of the East Zone mainly report heavy or major disturbances so that they can hardly follow the spoken programs. Throughout Sachsen, Sachsen-Anhalt, Thueringen, and Mecklenburg only three out of ten on the average say that there are either no difficulties or that they are of a minor nature so that they can hear almost everything. The most reports of heavy disturbances come from Thueringen and Sachsen-Anhalt.

Reception of RIAS by Laender (Asked of RIAS Listeners Only)

	Branden burg		Sachsen, Anhalt	/ Thueringen		East Zone Listeners Generally
No difficulties, clear reception	30%	18%	12%	12%	8%	18%
Minor disturbance I can hear near everything		20	18	18	17	21
Major disturbances but I can follow the program fairly well	•	29	27	27	46	30
Heavy disturbance: I can hear only little or hard! anything	•	44	49	52	33	39
any oneng	111%	111%	106%0	109%@	104%	108%

Since, as we have already noted, reception varies with wavelength utilized, the following presentation is offered for consideration although it is realized that the already limited number of cases are being further reduced by addition of another factor. While not (statistically speaking) completely reliable, they are indicative, and worthy of study.

From the following table it can be observed that reception conditions in Brandenburg are better than in the other Laender over F. H. or over medium wave. .

While with the number of cases it is difficult to say where long wave reception is best, the worst long wave reception appears to be in Hecklenburg.

[@] Figures add up to more than 100% because some respondents listen to RIAS over various wave lengths.



RIAS Reception By Wave Length and Laender (Asked of RIAS Listeners Only)

	Branden- burg	Sachsen	Sachsen/ Anhalt	Thueringen	Mecklen- burg
Reception over Frequency Modulation:	(7)	(9)	(7)	(5)	(3)
No difficulties, clear reception Minor disturbances, I	86%	55%	28%	80%	33%
can hear nearly every- thing Major disturbances, but	14	22	43	20	34
I can follow the pro- gram fairly well Heavy disturbances, I can hear only little or hardly anything	-	23	29	-	33
	100%	100%	100%	100%	100%
Reception over Medium Wave:	(54)	(49)	(41)	(25)	(20)
No difficulties, clear reception Minor disturbances, I	18%	8%	10%	- %	5%
can hear nearly every- thing Major disturbances, but	31	6	7	12	15
I can follow the pro- gram fairly well Heavy disturbances, I can hear only little or hardly anything	30	33	27	24	45
	21 100%	<u>53</u> 100%	<u>56</u> 100%	64 100%	35 100%
Reception over Long Wave:	(2)	(15)	(6)	(6)	(2)
No difficulties, clear reception Minor disturbances, I can hear nearly everything Major disturbances, but I can follow the program fairly well Heavy disturbances, I can hear only little or hardly anything	50%	20%	-%	-%	-%
	-	53	50	33	-
	-	7	17	50	50
	50 100%	20 100%	33 100%	17 100%	50 100%



THE BETTER RIAS RECEPTION, THE GREATER THE LIKELIHOOD THAT ITS LISTENERS WILL NAME IT AS THEIR FAVORITE STATION

The importance of reception as a factor in determining liking for RIAS is seen in the following table, which shows that the percentage of RIAS listeners naming RIAS as their <u>favorite</u> station increases in direct proportion with their evaluation of the quality of reception.

Listening to RIAS by Reception (Asked of RIAS Listeners Only)

	RIAS Listeners Who Like RIAS Best	RIAS Listeners Who Prefer Another Station	No. of
No difficulties, clear reception Minor disturbances, I	51%	49%100%	(41)
can hear nearly every- thing Major disturbances, but	46	54100%	(52)
I can follow the pro- gram fairly well Heavy disturbances, I	36	64100%	(69)
can hear only little or hardly anything	21	79100%	(91)

RIAS RECEPTION CONSIDERED WORSE IN PAST SIX MONTHS

The majority of the RIAS listoners (51%) considered the reception to be about the same now as it was some six months ago, however, a third (35%) thought that it had wersened to some degree, whereas only a tenth (11%) thought it had improved.

"How is the reception of MIAS lately, let's say, during the past six months, is it improved, worsened or is it unchanged?"

Very much improved	1%), 1,
Somewhat improved	10) 11%
Unchanged	51
Somewhat worsened	14 35%
Very much worsened	21) 27%
No opinion/No answer	3
	100%



Section 3 - RIAS Effectiveness

OVERWHILMING MAJORITY SEE RIAS EFFECTIVE IN REFUTING EASTERN PROPAGANDA

Almost three-quarters of the RIAS listeners (73%) said that they considered RIAS to be either "very effective" or "fairly effective" in refuting Eastern propaganda; hardly more than one out of ten (13%) thought that it was but "slightly effective" or "not effective at all."

> "How effective is RIAS, in your opinion, in refuting Eastern propaganda: Very effective, fairly effective, only slightly effective or not effective at all?"

Very effective Fairly effective Only slightly offective Not effective at all No opinion/No answer

TRUTHFUL INFORMATION, UNAVAILABLE IN THE EAST ADVANCED AS MAIN REASONS FOR RIAS! EFFECTIVENESS

From the "free" answers advanced by the East Zone visitors as to why they replied as they did to the previous question on whether they felt RIAS was effective in refuting Communist propaganda may be seen the basis for the value RIAS! listeners place on the station.

> "How effective is RIAS, in your opinion, in refuting Eastern propaganda: Very effective, fairly effective, only slightly effective or not effective at all?"

IF "Very effective" or "Fairly effective": "Why do you consider RIAS to be (very) (fairly) effective in this respect?"

> Based upon RIAS Listeners

> > 29%

Because RIAS reports objectively and truthfully

"RIAS news programs are true to fact, and the truth always carries weight."

"They tell the truth over RIAS, and that's why the Communists cannot deceive us."

"The RIAS programs certainly are effective, for they record developments faithfully."

"RIAS speaks up, whether things are good or bad, RIAS will always report truthfully. And this faithful sticking to the truth is a thing that impresses all of us."

"Because RIAS doesn't tell such lies as our stations do. What RIAS broadcasts is true."

"Through RIAS we learn how things actually stand; what the East tells us is just a bunch of lies."

(Cont'd on next page)



18%

13

8

RIAS Listeners

"It's because RIAS has good sources of information at its disposal from which it learns all that is kept from us. I mean, all those goings-on within the

Because RIAS supplies information kept from us.

DDR-government."

"RIAS unearths everything. It reports on the machinations occurring in the East of which we are kept ignorant." "Because one learns things over RIAS which we have no chance of hearing over there. In the East Zone all news is one-sided, and therefore we turn a deaf car to

"Because RIAS informs its listeners on a thing a few days before it breaks in the East Zone."

Because RIAS succeeds in refuting the arguments brought forward by Eastern propagandists

"RIAS brings detailed reports on the motives behind the so-called noble intentions the Pankow government claims to harbor towards Bonn. It reveals Pankow's duplicity. In that way we learned that it's not the West who is out to perpetuate the division of Germany, but that it's the East who is double-dealing."

"RIAS calmly counters the agitation that's carried on against America in our Zone. It informs us that America is most willing to help us East Zone residents."

"RIAS always acts fast in denying some false report, so people over there in the East Zone can keep tab on developments; just take those management-labor disputes which resulted in strikes, our stations cooked up the reports in such a manner that we don't believe a word of the stuff the East Zone speakers feed to us any more."

"while the DDR uses things for political window dressing, we learn from RL:S what actually is at stake.

Although RIAS is successful, it occasionally agitates

"As a rule, they enlighten people on the goings-on, but they also tell lies occasionally."

"There is no doubt about RIAS being effective, it informs us on the situation of the East, but it should not agitate in such a clumsy manner. It should leave that to the Eastern stations."

"Occasionally RIAS is awfully aggressive. That's not good, for thus it appears to be spiteful."

Because RIAS boosts the morale of East Zone residents

"RIAS attends to our interests and bolsters our courage. It's all right what they broadcast. We do not want to hear anything else."

"Because RIAS offers a great many programs which serve to encourage us. Those programs inspire us with hope and courage."

"RIAS does a lot of good to my nerves. All this Eastern propaganda makes me feel positively ill."

(Cont'd on next page)



Based upon RIAS Listeners

Because RIAS is our only link with the outside (Western) world

4%

"It's our only connection with the West, as it is too dangerous to keep publications of any kind." "Even dic-hard Communists listen to RIAS. Tuning in to RIAS is the only chance we have to keep in contact with the outside world."

Other answers

No opinion/No answer



ONLY MINOR CRITICISM THAT RIAS IS NOT OBJECTIVE OR TRUTHFUL

"How effective is RIAS, in your opinion, in refuting Eastern propaganda: Very effective, fairly effective, only slightly effective or not effective at all?"

IF "Only slightly offoctive" or "Not offoctive at all":
"Why do you consider RIAS to be (only slightly effective) (or not effective at all) in this respect?"

> Based Upon RIAS Listeners

Because RIAS does not report objectively or truthfully

5%

"RIAS has laid it on much too think of late. It agitates too much and does not report objectively."

"RIAS is too aggressive as far as politics is concerned, and thus it provokes many people. SFB is much more objective and that's why it appeals more strongly to my friends. Listening to RIAS you always have the feeling that it makes propaganda at any cost."

"I found that in some programs there were some errors. The reports weren't quite true to fact."

"We noticed that RIAS does not always quite stick to the truth. I'm sure they do not tell deliberate lies, but they rely on news they get from dubious people, and that makes you feel skeptical."

Because RIAS is badly jammed

3

"It's impossible to hear the RIAS programs clearly. Those interfering stations make such a racket that you get a headache if you listen to it for some time." "That radio station in Loipzig jams RIAS so badly that its programs aren't offective any longer."

Other answers

1

"RIAS refutes arguments in too superficial a way. To get anywhere, RIAS ought to supply more authoritative material." "I just cannot stand that blasted church propaganda any longer. They carry on propaganda for the Yanks and the Catholics only. Nobody believes this stuff any longer."

No opinion/No answer



@ Some respondents gave more than one answer.



Part III - Listeners to VOA

Section 1 - Frequency and Means of Listening

TWO-THIRDS LISTEN TO THE VOA

Approximately two-thirds of the East Zoners (65%) said that they occasionally listened to the "Votce of America". Direct comparison of this figure with the percentages obtained for RIAS, NWDR, etc. should not be made since a different wording was used for the other stations. ("What radio station do you tune in most often?"). Identical questions were not used as the "Voice of America" is not a separate, identifiable station in the eyes of most Germans, but rather a program carried over known radio stations, such as RIAS, Radio Frankfurt, Radio Munich, Radio Stuttgart, Radio Bremen, etc. With this general phrasing, the largest identifiable group could be obtained to whom more precise questions might later be put.

"Do you occasionally listen to the program of the 'Voice of America'?" (Asked of all)

Yes 65% No 35 100°

HALF OF VOA AUDIENCE LISTENS AT LEAST SEVERAL TIMES A WEEK

Slightly over half (52%) of those who say that they occasionally listen to the "Voice of America" program state that they listen at least several times a week to the program. An additional 22%, making almost three-quarters of the total, say that they listen at least once a week.

"Approximately how often do you tune it in?" (Asked of VOA listeners only)

Daily	22%) 30 \ 52%
Two to six times a week	30) 22%
Once a week, several	
times a month	22
More seldom	26
Don't know	-
	100%



RIAS CHIEF CHANNEL FOR HEARING VOA

Seven out of ten VOA listeners hear the program over RIAS (70%), while another quarter (24%) listen to it over other West German stations - such as Radio Munich, Frankfurt, or Stuttgart.

"Do you hear it over the RIAS station, Radio Munich or some other radio station?" (Asked of VOA listeners only)

RIAS			70%
Some other	radio	stations	24
Don't know			9
			103%

STATION OVER WHICH VOA HEARD VARIES BY LAND (ALMOST EVERYONE IN BRANDENBURG USES RIAS)

The proportion of VOA listeners hearing the program over RIAS varies considerably according to the Land from which they come. In Brandenburg almost everyone (94%) listens to the VOA over RIAS, while 4% name other stations. In Thurringen, however, only a little over half (57%) use RIAS, while a third (33%) use other West German stations.

Station Over Which Respondent Listens to VOA by Laender (Asked of VOA Listeners Only)

		East Zone Listeners	Branden-	_	Sachsen/	Thuer-	Mecklen.
		Generally	burg		Anhalt		burg (30)
RIAS Some other	redio	70%	94%	68%	62%	57%	67%
stations Don't know		24	4	31	27	33	23
station		9 103%0	<u>4</u> 102%0	<u>8</u> 107%♀	11 100%	14 104,50	100%

[@] Some respondents listen to more than one station.



Section 2 - Reception

HREE-QUARTERS OF VOA LISTENERS CAN FOLLOW THE PROGRAM, DESPITE ISTURBANCES

hile somewhat under half (46%) of the VOA listeners report good eception, i.e. no disturbances, or only minor ones, an additional 28% lthough reporting major disturbances say they can still follow the promam fairly well. Thus only one-quarter (26%) say they find real trouble rying to hear the VOA.

"And how do you find reception of the 'Voice of America!?"

No difficulties, clear reception Minor disturbances, I can hear nearly everything Major disturbances, but I can follow the program fairly well Heavy disturbances, I can hear only a little or hardly anything 17%) 29 }46%

26

OA RECEPTION ALSO BEST IN BRANDENBURG

s was reported by RIAS listeners, reception of the VOA program appears o be better, by far, in Brandenburg than in any of the other Laender. In Brandenburg 63% report no trouble or only minor disturbances. This some 15 - 20 percentage points better than is reported in Sachsen/nhalt, and Sachsen, and about twice as good as that reported in hueringen or Mecklenburg. The heaviest disturbances are reported in achsen, where 35% say they can only hear a little or hardly anything.

(Asked of VOA Listeners Only)

	East Zone Listeners			Sachsen/	Thueringen	Mecklen-
	(258)				(42)	(30)
o difficulties, clear reception	17%)	24%)	17%)	16%)	10%)	13%)
clear reception inor disturbances, I can hear nearly everything	29 } 46%	63% 39	27 }44%	33 49%	21 31%	20 33%
ajor disturbances, but I can follow the program fairly well	28	26	21	2 2	40	47
	26	11	35 100% I	29	29	20
	100%	100%	100%	100%	100%	100%



VOA RECEPTION SOMEWHAT BETTER OVER WEST GERMAN STATIONS THAN OVER RIAS

Whereas slightly over half of those who listen to the VOA over West German stations (55%) say that they have either no difficulties, or only minor disturbances, slightly under half (45%) of those who listen over RIAS report reception to be that good. This factor helps explain the small advantage VOA reception appears to have over RIAS.

Station Over Which Respondent Listens to VOA (Asked of VOA Listeners Only)

	RIAS (181)	radio stations (62)	which station (23)
Reception of VOA:			
No difficulties, clear reception	15%)	28%)	9%)
Minor disturbances, I can nearly hear everything	30) 45%	28%) > 55% 27	9%) } 22% 13
Major disturbances, but I can follow the program fairly well	27	29	39
Heavy disturbances, I can hear only little or hardly anything	28 100%	16 100%	<u>39</u> 100%

Some other



Part IV - Listeners to the BBC

Section 1 - Frequency of Listening

MAJORITY LISTEN TO THE BBC

Over half of the East Zone visitors are listeners to the BBC (55%). Fifty-four per cent (54%) listen to the German language broadcasts, and four per cent (4%) listen to the English language broadcasts. There is some overlap here since a number of individuals listened to both the German and the English broadcasts of the BBC.

"Do you sometimes also listen to the program of Radio London, the so-called British Broadcasting Corporation or BBC? (IF "Yes": To German language programs or to English language programs?)" (Asked of all radio listeners)

		language language	programs programs	54% 4 <u>45</u> 103%
--	--	----------------------	----------------------	-------------------------------

ABOUT HALF ARE FREQUENT LISTENERS

Y

Almost half (48%) of those who do listen to the BBC do so at least several times a week. This figure is slightly under that noted earlier for the VOA (52%) and considerably less than found for RIAS (78%).

"Approximately how often do you listen to these programs?"

Daily	16%) 32) ^{48%}
Two to six times a week	32) ⁴⁰ / ₀
Once a week, several times	
a month	2 6
More seldom	26
Don't know	*
	100%

Section 2 - Reception

THREE-QUARTERS OF BBC LISTEMERS FIND LITTLE OR NO TROUBLE IN HEARING THE PROGRAMS

The BBC signal evidently has little trouble penetrating East Germany for three-quarters of the BBC listeners (73%) report no difficulties or only minor disturbances when listening to the program. This figure is considerably higher than reported by VOA listeners (46%) or by RIAS listeners.

"And how do you find reception of the EBC program?"

No difficulties, clear reception	32%)
Minor disturbances, I can hear nearly everything	32%))73% 41)
Major disturbances, but I can	41)
follow the program fairly well	19
Heavy disturbances, I can hear	
only little or hardly anything	8
Don't know	*
	100%

^{*} Less than one half of one per cent.

[©] Some respondents listened to the German and the English broadcasts.



APPENDIX A

Comparisons of RIAS, VOA, and BBC



Comparisons of RIAS, VOA, and BBC

	$\frac{\text{RIAS}}{(231)}$	<u>VOA</u> (258)	BBC (218)
<u>Listeners</u> (as % of sample)	+	65%	55%
Frequency of Listening			
Daily	59%	22%	16%
Two to six times a week	19	30	32
Once a week, several times a month	8	22	26
More seldom	13	26	26
Don't know	100%	100%	* 100%
Reception			
No difficulties, clear reception	16%	17%	32%
Minor disturbances, I can hear nearly everything	21	29	41
Major disturbances, I can follow the pro- gram fairly well	27	28	19
Heavy disturbances, I can hear only little or hardly anything	36	26	8
Don't know	100%	100%	* 100%

⁺ Comparison not valid, due to use of different question.

^{*} Less than one half of one per cent.



Composition of Audience

	RIAS	VOA	BBC
<u>Sex:</u> Men Women	62% <u>38</u> 100%	61% 39 100%	67% <u>33</u> 100%
Education: Elementary school Beyond elementary	55% _45 100%	53% <u>47</u> 100%	50% 50 100%
Age: Up to 24 years 25 to 34 years 35 to 44 years 45 to 54 years 55 to 64 years 65 years and over	22% 24 14 22 13 5	20% 23 13 24 15 5	25% 29 14 19 9 4
Occupation: Professionals Businessmen White-collar workers Skilled laborers Semi-skilled laborers Domestic service Farmers, farmhands Housewives Unemployed Pensioners; retired Students, pupils, apprentices	11% 8 16 19 4 3 3 21 - 3 12 100%	10% 9 16 17 5 2 4 21 - 4 12 100%	11% 9 16 20 5 1 5 15
City Size: Up 2,000 to 4,999 5,000 to 9,999 10,000 to 24,999 25,000 to 49,999 50,000 to 99,999 100,000 and more	13% 9 14 12 12 5 35 100%	14% 9 13 11 12 5 36 100%	12% 7 11 10 14 8 38 100%
Land: Brandenburg Sachsen Sachsen/Anhalt Thueringen Mecklenburg	25% 29 22 14 10	21% 30 21 16 12	13% 34 24 17 12 100%



APPENDIX B

Population Breaks



"Approximately how often do you listen to RIAS?"

All RIAS Listeners

	Daily	2-6 times a week	Once a week, several times a month	Less than once a month	Don't know	No. of
RIAS Listeners	5%	19%	8%	13%	1%100%	231
Sex:						
Mon	54	21	8	15	2	143
Women	67	15	8	10	-	88
Education:				4-		407
Elementary school	64	17	6	13	-	127
Boyond elementary	51	21	11	14	3	104
Ago:	40	00	10	16	4	50
18 to 24 years	42	28 24	7	16	4	55
25 to 34 years	53 52	15	12	18	3	33
35 to 44 years 45 to 54 years	65	15	10	10	_	52
55 to 64 years	80	10	3	7	_	30
65 years and over	100	-		-	_	11
Occupation:						
Professionals	56	8	12	20	4	25
Businessmen	85	5	5	5	-	19
/hite-collar workers	s 56	19	17	8	-	36
Skilled laborers	51	23	-	26	-	43
Somi-skillod						
laborers	56	38	6	-	-	16
Farmers	74	13	13	-	-	8
Housewives	70	10	8	12	-	49
Unemployed; pension						7
retired	71	29	11	14	7	7 28
Students; pupils	36	32	1 1	14	1	20
Up to 1,999	(-	40	10	6		3 1
Up to 1,999 2,000 to 4,999	65 63	1 9 23	5	9	-	22
5,000 to 24,999	57	19	2	20	2	59
25,000 to 99,999	59	10	15	13	3	39
100,000 and more	57	20	10	12	í	80
Land:	71		.0	,-	·	
Brandenburg	74	21	-	5	_	57
Sachsen	56	21	6	15	2	66
Sachson/Anhalt	58	12	14	14	2	51
Thuelingen	43	18	18	18	3	33
Mecklenburg	54	21	8	17	-	24
Distance from Berlin:	-					
Up to 100 kilometer		22	-	5	-	63
101 - 200 kilomater	s 57	14	11	18	-	110
201 kilomaters and					_	50
more	46	23	12	14	5	58



"At what time of the day do you usually listen to RIAS?"

All RIAS Listeners In the No. of In the At evening cases morning noontime 77% ... 138% 231 RIAS Listoners 38% 23% Sex: Men 38 22 76 ... 136 143 39 25 78 ...142 88 Women Education: 27 76 ...141 127 Elementary school 38 77 ... 134 104 Beyond clementary 39 18 Ago: 18 to 24 years 50 36 18 74 ...128 25 to 34 years 31 20 85 ...136 55 49 21 70 ...140 33 35 to 44 years 45 to 54 years 31 17 87 ...135 52 55 to 64 years 53 37 63 ... 153 30 11 65 years and over 45 55 54 ... 154 Occupation: 25 Professionals 44 24 64 ... 132 79 ... 168 19 Businessmen 52 37 White-collar workers 33 22 72 ... 127 36 84 ... 135 Skilled laborers 16 43 35 16 Semi-skilled laborers 50 19 75 ...144 12 63 ... 112 8 Farmers 37 39 24 Housewives 80 ...143 49 Unemployed; pensioners; 28 86 ...143 29 retired 28 36 18 78 ...132 Students; pupils City Size: 42 78 ...162 31 Up to 1,999 42 23 32 77 ... 132 22 2,000 to 4,999 5,000 to 24,999 34 13 83 ...130 59 25,000 to 99,999 43 26 67 ... 136 39 100.000 and more 77 ...138 80 42 19 Land: 91 ... 176 Brandenburg 48 37 66 17 74 ...130 Sa chsen 39 71 ... 120 51 27 22 Sachsen/Anhalt 33 21 67 ... 121 33 Thueringen 12 75 ... 129 24 Mecklenburg 42 Distance from Berlin: Up to 100 kilometers 45 63 30 88 ...163 101 - 200 kilometers 21 74 ... 136 110 41

26

19

67 ...112

58

201 kilometers and more

[@] Some respondents listened to RIAS several times during the day.

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"And over which wave-length do you tune in?"

All RIAS Listeners

			11110 2	25 1011020	
	Frequency Modulation	Medium Wave	Long Wave	Short Wave	No. of cases
RIAS Listeners	16%	78%	12%	1%107%	231
Sox:					
Men	15	80	14	1110	143
√omen .	17	77	9	103	88
Education:					
Elementary school	13	80	11	2106	127
Boyond clementary	18	78	13	109	104
Ago:					
18 to 24 years	14	76	20	2112	50
25 to 34 years	18	80	13	2113	55
35 to 44 years	18	76	9	103	33
45 to 54 years	13	81	6	100	52
55 to 64 years	20	80	10	110	30
65 years and over	-	82	18	100	11
Occupation:					
Professionals	12	72	20	104	25
Businessmen	16	89	5	110	19
White-collar workers	22	64	17	103	36
Skilled laborers	9	91	7	2109	43
Semi-skilled laborers	6	81	13	6106	16
Farmors	12	88	12	112	8
Housewives	18	30	4	102	49
Unemployed; pensioners					
rotired	29	86	14	129	7
Students; retired	18	71	25	114	28
City Size:					
Up to 1,999	6	87	10	103	31
2,000 to 4,999	9	86	9	104	22
5,000 to 24,999	12	85	5	2104	59
25,000 to 99,999	23	72	8	3106	39 80
100,000 and more	20	73	22	115	80
Land:					
Brandenburg	14	89	4	107	57
Sachsen	17	71	19	2109	66
Sachsen/Anhalt	14	76	12	2104	51
Thuoringon •	18	76	15	109	33
Mecklenburg	17	83	8	108	24
Distance from Berlin:					
Up to 100 kilometers	13	87	5	105	63
101 - 200 kilometers	17	78	16	2113	110
201 kilometers and more	15	73	14	102	58

[@] Some respondents listened to RIAS over various wave-lengths.

.

"How is the reception of RIAS lately, let's say, during the past six months, is it improved, worsened or is it unchanged?"

All RIAS Listeners	
--------------------	--

	Im- proved	Un- changed	Worsened	No opinion	No. of cases
RIAS Listeners	11%	51%	35%	3%100	% 231
Sex: Men Women	9 14	47 55	39 30	5	143 88
Education: Elementary school Beyond elementary	11 11	53 48	33 37	3 4	127 104
Age: 18 to 24 years 25 to 34 years 35 to 44 years 45 to 54 years 55 to 64 years 65 years and over Occupation:	6 11 9 13 17 9	44 43 49 56 63 64	42 42 39 29 20 27	6 4 3 2	50 55 33 52 30
Professionals Businessmen White-collar vorkers Skilled laborers Semi-skilled laborers Farmers Housevives	16 11 17 9 -	32 58 44 46 50 87	48 26 39 40 44 13 31	4 5 - 5 6 - 2	25 19 36 43 16 8 49
Unemployed; pensioners; retired Students, pupils	4	86 57	14 32	7	7 28
City Size: Up to 1,999 2,000 to 4,999 5,000 to 24,999 25,000 to 99,999 100,000 and more	10 9 12 13	64 36 46 58 48	26 50 37 26 38	5 5 3 4	31 22 59 39 80
Land: Brandenburg Scchsen Sachsen/Anhalt Thueringen Mecklenburg	10 11 14 6 13	69 42 47 49 42	19 44 37 39 37	2 3 2 6 8	57 66 51 33 24
Distance from Berlin: Up to 100 kilometers 101 to 200 kilometers 201 kilometers and more	11 12 9	63 47 43	24 39 39	2 2 9	63 110 58

"How effective is RIAS, in your opinion, in refuting Eastern propaganda: Very effective, fairly effective, only slightly effective or not effective at all?"

All RIAS Listeners

	Very/ fairly effective	Only slightly effective/ Not effective at all	No opinion/	No. of
RIAS Listeners	73%	13%	14%100%	231
Sex:				
Men	70	14	16	143
Women	78	11	11	88
Education:		_		
Elementary school	82	7	11	127
Beyond elementary	63	20	17	104
Age: 18 to 24 years	66	18	16	EO
25 to 34 years	58	18	24	50 55
35 to 44 years	82	3	15	33
45 to 54 years	79	ıí	10	33 52
55 to 64 years	84	13	3	30
65 years and over	100	-7		íĭ
Occupation:				
Professionals	72	16	12	25
Businessmen	73	16	11	19
White-collar workers	72	6	22	36
Skilled laborers	82	9 6	9	43
Semi-skilled laborers	75	6	19	16
Farmers	87	, m	13	8
Housewives	76	10	14	49
Unemployed; pensioners;	c n	47		-
retired Students, pupils	57 57	43	14	7
City Size:	21	29	14	28
Up to 1,999	77	13	10	31
2,000 to 4,999	72	14	14	22
5,000 to 24,999	73	8	19	59
25,000 to 99,999	70	15	15	39
100,000 and more	74	15	ií	80
Land:	• •			
Brandenburg	79	18	3	57
Sachsen	68	15	17	66
Sachsen/Anhalt	70	10	20	51
Thueringen	73	9	18	33
Mecklenburg	79	6	13	24
Distance from Berline	27	7.0	-	17
Up to 100 kilometers	77	18	5 16	63
101 to 200 kilometers 201 kilometers and more	70 74	14	21	110
201 KIIOMeters and more	14	5	CA	-58

"Do you occasionally listen to the program of the 'Voice of America'?"

	<u>A1</u>	l Radio Listen	ers
	Yes	No No	. of cases
All Radio Listeners	65%	35%100%	399
Sex:			
Men	66	34	240
Women	63	37	159
Elementary school	63	37	220
Beyond elementary	67	33	179
Age:			-12
18 to 24 years	55	45	95
25 to 34 years	65 62	35	91
35 to 44 years 45 to 54 years	68	38 32	55 91
55 to 64 years	77	23	49
65 years and over	72	28	is
Occupation:			
Professionals Businessmen	60	40	43
White-collar workers	70 56	30 44	34 72
Skilled laborers	65	35	69
Semi-skilled laborers	62	38	29
Farmers	67	33	15
Housewives	73	27	73 18
Unemployed; pensioners; retired Students, pupils	56 70	44 30	46
City Size:	10	,,,	40
Up to 1,999	67	33	54
2,000 to 4,999	64	36	36
5,000 to 24,999 25,000 to 99,999	66 62	34 38	93
100:000 and more	65	35	73 143
Land:	-7		- 42
Brandenburg	90	10	60
Sachsen	61	39	127
Sachaen/Anhalt Thucringen	57 61	43 39	96 69
Mecklenburg	64	36	47
Distance from Berlin:	7.7		41
Up to 100 kilometers	82	18	68
101 to 200 kilometers	65	35	185
20% kilometers and more No opinion/No answer	57	43	139
No opinion/No answer	29	71	7



"Approximately how often do you tune it in?"

			All VOA L	istoners	
	Daily	2-6 times a week	Once a week, several times a month	Morc scldom	No. of
VOA Listeners	22%	30%	22%	26%100%	258
Sex: Men //omen Education:	20 25	2 8 33	27 14	2 5 28	157 101
Elementary school Beyond elementary	24 19	30 3 1	17 28	29 22	138 120
Age: 18 to 24 years 25 to 34 years 35 to 44 years 45 to 54 years 55 to 64 years 65 years and over	17 19 26 18 31	19 27 26 48 26 31	21 34 18 13 20 23	43 20 30 21 23 15	52 59 34 61 39
Occupation: Professionals	23	42	27	8	26
Businessmen White-collar workers Skilled laborers Semi-skilled laborers Farmers Housewives Unemployed; pensioners;	29 10 18 28 30 27	42 29 28 33 39 20 32	17 35 11 33 10	25 27 38 - 40 30	24 40 45 18 10 53
retired	10	40 16	40 28	10	10 32
Students; pupils City Size:	25	10	20	31	72
Up to 1,999 2,000 to 4,999 5,000 to 24,999 25,000 to 99,999 100,000 and more	28 13 20 22 23	28 27 21 27 41	11 30 35 20 15	33 30 24 31 21	36 23 62 45 92
Land:	35	28	22	15	54
Brandenburg Sachsen/Anhalt Thueringen Mecklenburg	19 16 17 20	34 33 28 27	18 16 31 27	29 35 24 26	77 55 42 30
Distance from Berlin: Up to 100 kilometers 101 - 200 kilometers 201 kilometers and more	32 21 16	32 28 33	20 2 1 25	16 30 26	56 121 81



"Approximately how often do you listen to these programs?"

All BBC Listeners

Once a

^{*} Loss than one half of one per cent.



"Which radio station do you tune in most?"

Other Western

All Radio Listeners

			11				0400	
	RIAS I&II	NWDR	Sender "Freies Berlin"	SuedWestFunk	Eastern	BBC	Western Stations	No. of
All Radio Listeners	28%	62%	34%	18%	65%	22%	21%280%	399
Sex:					;		20/200	
Men	09	62	36	20	67	27	806 96	0.40
Women	55	62	32	- 1	- 6	7	12 26	240
Educations					\$	-	((2000 ()	601
Elementary school	28	58	32	15	99	16	10 264	000
Beyond elementary	58	67	37	22	200	3 + 0	22 201	977
AGO.*	•	•		:	5	Ξ.	100	61-
18 to 24 years	53	99	32	2.4	75	36	26 240	90
25 to 34 years	25	63	1 4	23.4	7.5	2 4	21 000	27
35 to 44 years	. 09	69	3,1	77	7 6		40 202	7,1
45 to 54 years	57	26	7.	- ۲		42	10282	ያ?
55 to 64 years	.50	67		200	4 6	_ a	162 01	2
65 years and over	61	50,00	-	17	4-	9 0	44 024	7 4
Occupations	;	2		-	2	0 7	11 94	2
Professionals	58	64	14	16	ÁS	20	040	2.7
Businessmen	56	62	47	18	, E	74	0 257	4 K
White-collar workers	. G	64	3.5	7.1	2,4	70	162	88
Skilled laborers	62	67	۱ بر ۱ بر	17	7 5	- 20	1/2000	7 0
Semi-skilled laborers	55	48	80	- 5	- r.		97 62	600
Farmers	\ K	2 4	2	- t	77	† (24 *** 50	67
i con	3.5	0 0	2	/ 7	25	2	7233	75
HORSE TACK	0	29	44	11	57	16	16270	73
Unemployed; pensioners; retired	39	61	28	17	72	17	11245	18
prudents; pupils	61	65	46	13	92	48	28 337	46
		(Cor	(Cont'd on next page)					
			,					

APPENDAGE BEING

(Cont'd from preceding page)	RIAS I&II	NWDR	Sender "Freies Berlin"	SuedWestFunk	Eastern	BBC	Other Western Stations	No. of
Size	1	1						
Up to 1,999	28%	20%	31%	15%	61%	11%	19%245%	54
2,000 to 4,999	61	29	41	25	64	22	17 297	36
5,000 to 24,999	64	96	43	12	92	20	18 289	66
25,000 to 99,999	54	26	44	22	09	59	23288	7.9
100,000 and more	26	72	23	19	61	24	24279	143
Land:								ì
Brandenburg	95	37	62	2	26	12	10275	9
Sachsen	52	65	31	21	99	25	20 280	127
Sachsen/Anhalt	53	89	33	18	63	21	19275	96
Thuoringen	48	58	20	56	72	25	36285	69
Mecklenburg	51	4	32	15	61	28	21287	47
Distance from Burlins								
Up to 100 kilometers	93	42	62	7	51	18	12285	99
101 - 200 kilometers	58	11	34	96	67	25	17288	185
201 kilometers and more	42	09	23	56	67	21	30269	139
No opinion/No answer	59	57	1	ı	72	14	29201	7

All Radio Listeners

@ Some respondents listened to more than one station,

"Which of these stations do you like best?"

No. of

Other Western

Eastern

Sender

All Radio Listeners

	RIAS I&II	NVDR	"Froies Berlin"	SuedWestFunk	Stations	BBC	Stations	cases
All Radio Listoners	20%	33%	19%	2%	%8	3%	12%100%	599
Sex: Wen	16	31	19	9	Ø	5	15	240
Jomen	24	96	18	4	7	1	1,	159
Educations	;	i	:		,		:	
Elementary school	24	31	19	4	6	CV		220
Beyond clementary	14	35	18	9	9	2	16	179
ABC:								
18 to 24 years	12	35	16	7	13	8	15	95
25 to 34 years	2	34	24	3	9	7	16	91
35 to 44 years	22	43	18	2	2	0	11	55
45 to 54 years	21	30	17	7	8	8	15	91
55 to 64 years	36	20	18	9	8	2	10	49
65 years and over	44	33	9	•	9	2	9	18
Occupation:								
Professionals	16	32	12	5	2	7	21	43
Businessmon	21	32	56	9	9	ı	6	34
white-collar workers	11	39	16	8	11	-	14	72
Skilled laborers	19	23	20	_	10	9	15	69
Semi-skilled laborers	21	28	14	3	7	~	24	29
Farmers	20	53	13	1	7	•	7	15
Housewives	31	30	25	3	τ-	1	10	73
Unemployed; pensioners; retired	16	44	17	9	ı	9	=	18
Students; pupils	15	35	17	~	13	1	11	46



			TH TH	All Radio Listeners	ers			
			# C		: 		Other	
(Cont'd from preceding page)	RIAS I&II	N//DR	"Freies Berlin"	SucdwestFunk	Stations	BBC	Stations	cases
City Size:								
Up to 1,999	24%	28%	18%	5%	2%	4%	15%100%	54
2,000 to 4,999	17	33	28	.70	9	1	11	36
5,000 to 24,999	19	24	25	5	12	7	13	93
25,000 to 99,999	21	33	23	9	2	-	7	73
100,000 snd more	17	40	10	9	9	9	15	143
Land:								
Brandenburg	41	15	32	1	M	a	7	9
Sacheen	13	34	13	6	14	2	12	127
Sachsen/Anhalt	14	45	23	8	9	7	0 0	96
Thueringen	19	56	10	1	9	-	31	69
Mocklonburg	19	39	19	8	8	9	13	47
Distance from Berlin:								
Up to 100 kilometers	39	16	31	-	~	~	7	89
101 - 200 kilometers	17	39	21	4	σ	2	7	185
201 kilometers and more	13	31	11	6	-	4	25	139
No opinion/No answer	14	43	1	1	29	1	14	7

